



State of Connecticut  
Department of Developmental Services  
460 Capital Avenue, Hartford, CT 06106

## Provider Profile

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### Futures, Inc.

158 Broad St.  
Middletown CT 06457

Phone: (860)347-5099 Ext

Fax : (860)343-1652

Toll Free:

TD Phone:

Corporation Type: Not for Profit Corp

Director Name: Pamela Don Aroma

E-Mail: pdonaroma@futures-ct.org

People Served: 200 or more people

Contact: Jo-Ann Flynn

Contact Phone: (860) 347-5099

Contact Email: jfflynn@futures-ct.org

**Accepting new  
people? Yes**

Web Address: [www.futures-ct.org](http://www.futures-ct.org)

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### The agency is qualified to provide the services listed below:

- |                                                                          |                                                          |
|--------------------------------------------------------------------------|----------------------------------------------------------|
| <input type="checkbox"/> Adult Companion                                 | <input type="checkbox"/> Interpreter Services            |
| <input type="checkbox"/> Adult Day Health                                | <input type="checkbox"/> Live In Care Giver              |
| <input type="checkbox"/> Assisted Living                                 | <input type="checkbox"/> Nutrition                       |
| <input checked="" type="checkbox"/> Clinical Behavioral Support Services | <input checked="" type="checkbox"/> Personal Supports    |
| <input checked="" type="checkbox"/> Group Day Supports                   | <input checked="" type="checkbox"/> Respite              |
| <input type="checkbox"/> Health Care Coordination                        | <input type="checkbox"/> Community Living Arrangement    |
| <input checked="" type="checkbox"/> Independent Support Brokers          | <input checked="" type="checkbox"/> Supported Employment |
| <input checked="" type="checkbox"/> Individualized Day Supports          | <input checked="" type="checkbox"/> Transportation       |
| <input checked="" type="checkbox"/> Individualized Home Supports         |                                                          |

For a description of the services listed above please click on the link below:

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### Towns Served:

BERLIN	BLOOMFIELD	BOZRAH	BRISTOL	CHESHIRE	CLINTON	COLCHESTER
EAST HADDAM	EAST HARTFORD	EAST LYME	GLASTONBURY	GRISWOLD	GROTON	HARTFORD
LEDYARD	MANCHESTER	MARLBOROUGH	MERIDEN	MIDDLETOWN	MONTVILLE	NAUGATUCK
NEW BRITAIN	NEW LONDON	NORTH STONINGTC	NORWICH	PLAINFIELD	PUTNAM	ROCKY HILL
SALEM	STERLING	STONINGTON	VOLUNTOWN	WALLINGFORD	WATERBURY	WATERFORD
WATERTOWN	WESTBROOK	WETHERSFIELD	WINDSOR			

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Information provided by the provider describing their agency:

Futures, Inc. (Directions program) is a state-wide non-profit agency that provides Individualized Day Programs. All programs are community based and individualized to the consumers needs. We specialize in providing 1:1 support services to those individuals who are may have more specific needs due to behaviors or those who are non-verbal.

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Link to Quality Profile [http://www.ct.gov/dds/lib/dds/provider\\_qsr/1850\\_QSR1.pdf](http://www.ct.gov/dds/lib/dds/provider_qsr/1850_QSR1.pdf)

Last Update: 12/1/2009